

The 4th Annual SOC National Conference

Human Services 2.0; InterOptimability, held in January at Yale SOM

THIS YEAR'S NATIONAL CONFERENCE, "Implementing InterOptimability: from Theory to Practice," built off shared learning from the prior Stewards of Change conferences, and from last year's InterOptimability focus in particular. This year's conference provided participants another opportunity to delve deeply into interoperability trends and discover ways to apply new concepts to their own organizational practices.

The 2009 conference highlighted agencies that have already launched interoperability initiatives or are in active planning stages. Conference participants learned about real successes and challenges faced by leaders engaged in this paradigm shift. Lectures and presentations provided illustrative examples from other industries that will challenge conventional thinking and current hypotheses about the large-scale impact interoperability can play in reshaping human services. Discussions and ideation sessions encouraged participants to share their own experiences, explore implications for human services broadly, apply principles within their own jurisdictions, and expand their networks of like-minded colleagues pursuing interoperability. Finally, participants worked together, using a graphic facilitation methodology, to create the next version of the Human Services Vision Map.

The Vision Map incorporates best thinking and perspectives from health, education and human services to create a road map reflective of a consumer-centered, family-focused and technology enabled future.

